

NEAR PATIENT TESTING (HIGH RISK DRUGS) SERVICES QUESTIONNAIRE RESULTS

About the service

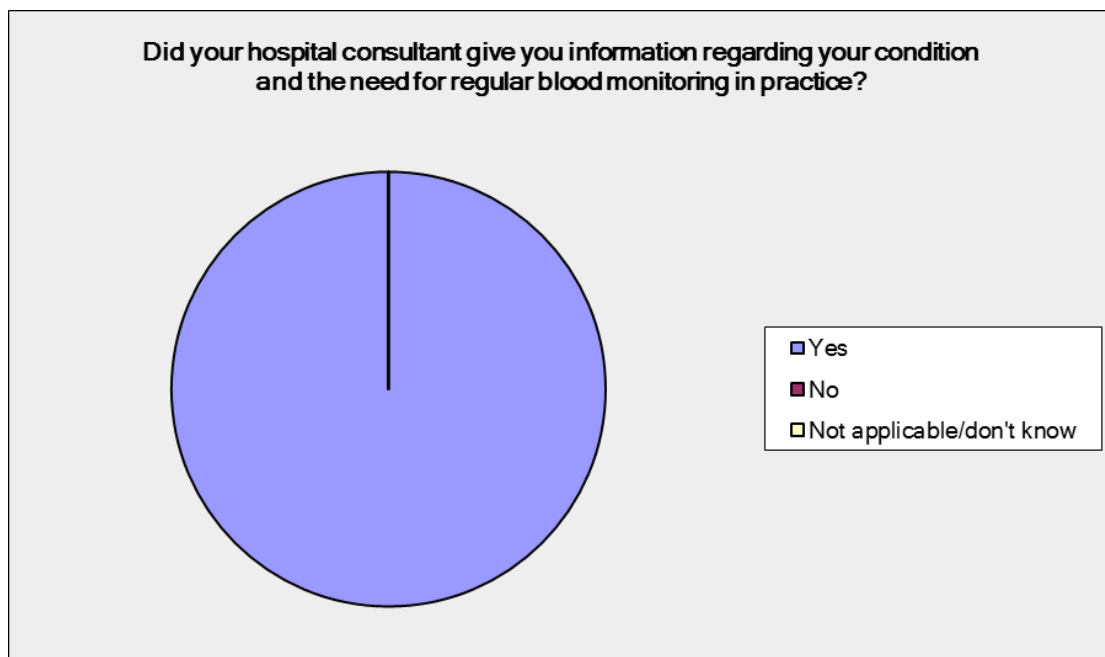
The practice runs a "shared care service" for patients who are on higher risk drugs where care is shared between the local hospital and the practice. Due to the nature of these drugs patients require regular monitoring in line with prescribed guidelines. Patients on some high risk Rheumatology Drugs will also be offered an annual review with our nurse practitioner.

Patients are able to attend our phlebotomy service for blood taking.

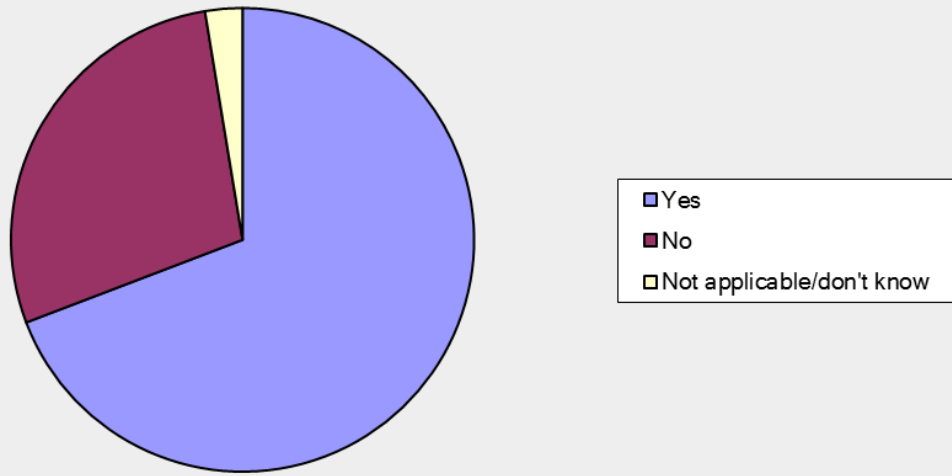
Method

The survey was posted to all patients who were under our "shared care" scheme with self-addressed envelopes. The questionnaire was produced by Hartlepool and Stockton CCG and was not designed by the practice. The practice received 39 responses in total.

Results



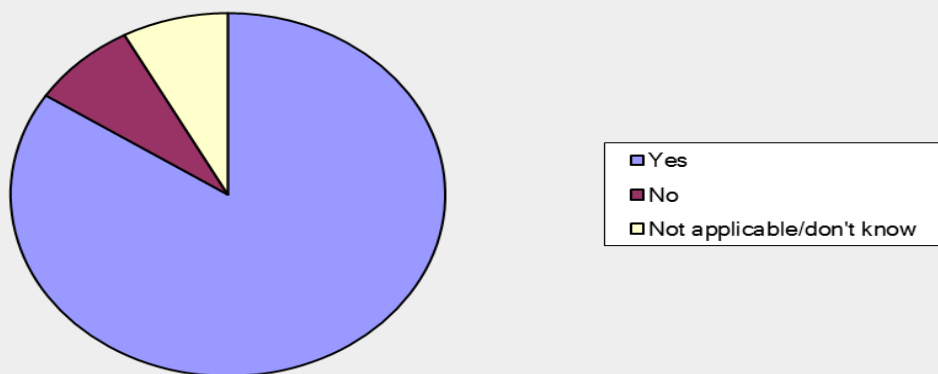
Did staff at the practice also give you information?



Did staff at the practice also give you information?

Answer Options	Response Percent	Response Count
Yes	69.2%	27
No	28.2%	11
Not applicable/don't know	2.6%	1
<i>answered question</i>		39
<i>skipped question</i>		0

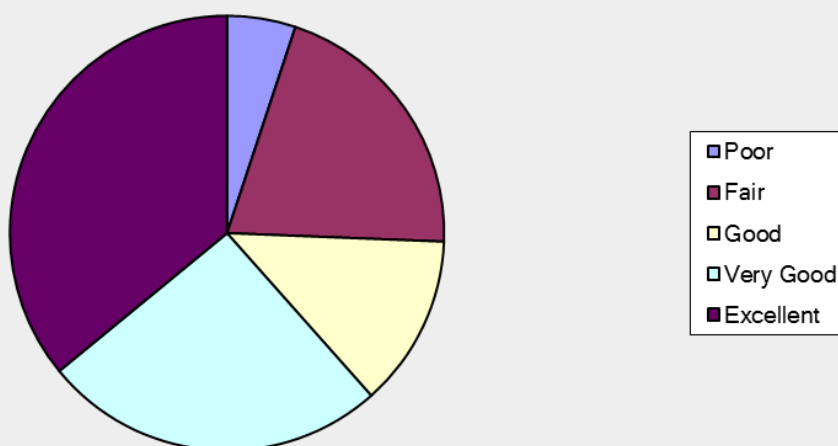
Do you feel that the service and information/education you received was right for your needs?



Do you feel that the service and information/education you received was right for your needs?

Answer Options	Response Percent	Response Count
Yes	84.2%	32
No	7.9%	3
Not applicable/don't know	7.9%	3
<i>answered question</i>		38
<i>skipped question</i>		1

Overall, how would you rate the high-risk drug monitoring service provided by your GP practice?



Overall, how would you rate the high-risk drug monitoring service provided by your GP practice?		
Answer Options	Response Percent	Response Count
Poor	5.1%	2
Fair	20.5%	8
Good	12.8%	5
Very Good	25.6%	10
Excellent	35.9%	14
<i>answered question</i>		39
<i>skipped question</i>		0

What the results showed:

The majority of patients were happy with the service they received from the practice. However a number of patients felt they did not receive adequate information from us regarding their drugs/medication. Some patients did not understand the "High Risk Drugs" part of the questionnaire this may have been because they did not consider their drugs to be of high risk despite receiving information at commencement from the consultant at the hospital.

What we will do:

We will aim to ensure that at next review all patients are given up to date information regarding their condition/drug and the opportunity to discuss this further with the nurse.